
St. Mary's Basilica

Podkramarska 5 St., 80-834 Gdansk



If you are visually impaired, exploring the Basilica independently may be a significant challenge. The website is partially accessible – it works with speech software and contains basic information about the building (although a virtual tour is not available). Accessing the building independently can be challenging. The entrance to the Basilica is not clearly marked, and in the large, acoustically active space, there are no designated directions, guides, paths, or attention points. There are no Braille descriptions, and there is no way to explore the exhibits by touch (they are located behind barriers and in display cases, including a model of the church in the vestibule). QR codes are difficult to locate and often out of reach. There are no restrooms. Finding the tower entrance and then climbing the very steep and narrow stairs independently is difficult, especially since the route to the tower does not allow for safe retreat at any time. Finding information staff can also be challenging. Despite the unique character of St. Mary's Basilica, current solutions do not allow people with visual impairments to fully explore independently.



If you are hearing impaired, you should know that most information at St. Mary's Basilica is available in written form. The website provides basic information but does not offer content in Polish Sign Language (PJM). St. Mary's Basilica and its entrance are easy to locate. Inside, you'll find clear descriptive signs and QR codes, but there are no PJM translations or sign language audio guides. Communication with staff is primarily verbal, and a deaf communication card is not used. The tower entrance is well-marked, but the signs also lack a PJM version. The Basilica lacks a visual alarm system.



If you are a person with mobility impairments, St. Mary's Basilica offers an impressive space and interesting architecture, but exploring it can be challenging – you should be aware that not all areas of the Basilica are accessible to people with limited mobility. Information about the building, opening hours, and tickets for the tower are available online at: Tourist Information: – St. Mary's Basilica in Gdańsk. Access to St. Mary's Basilica can be challenging due to the road surface surrounding the building. The main entrance is clearly visible, and a ramp is often installed in the vestibule to help overcome the difference in level. However, its slope and lack of a handrail may pose a problem for wheelchair users (sometimes the ramp is temporarily removed). The church's interior is spacious and allows for easy wheelchair movement around the main nave, but the concrete slab floor is heavily worn and uneven in places, requiring extreme caution. Some of the church's plaques and elements are inaccessible due to being placed too high in the church or obscured by other objects. Some chapels are inaccessible due to stairs. The gift shop has a high threshold and very limited maneuvering space. There is no toilet available for visitors. Climbing the observation tower is not possible for people with mobility impairments due to the narrow and winding stairs (there is no elevator).



If you have intellectual disabilities, please be aware that visiting St. Mary's Basilica requires the assistance of another person and that you should plan your visit in advance. Consult the website: Tourist Information: – St. Mary's Basilica in Gdańsk. Consider the season, time of day, weather, and whether any repairs are being carried out (Conservation Work – St. Mary's Basilica in Gdańsk). St. Mary's Basilica is spacious and bright. There are signs with descriptions next to the items on view, and QR codes work. You won't be able to touch items in the church. People often walk in different directions, which may make you feel a bit uneasy. During renovations, the Basilica may be noisy and have a strong odor. There is no restroom (quiet room) or restroom in the Basilica. Part of St. Mary's Basilica is a tower with over 400 steps leading up to it: narrow and winding, some without railings. Turning back from the tower is difficult.